

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC-Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry - Case No. 2020-00160
Date: Friday, June 12, 2020 8:07:00 AM

Fred Cox,

Thank you for your comments on the application of Water Service Corporation of Kentucky. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00160, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00160.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC - Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, June 10, 2020 9:19 AM
To: PSC-Executive Director <PSCED@ky.gov>; Chandler, Kent (PSC) <Kent.Chandler@ky.gov>
Subject: FW: 2020-00160

From: Fred Cox [REDACTED] >
Sent: Tuesday, June 9, 2020 7:46 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00160

To whom it may concern:

I am the Mayor of the City Clinton and also a resident who uses WSCK water. Over time I have noticed that no new pipes have been laid and they have terrible customer service. The City has asked numerous times for reports and have yet to receive any. They have refused information to our auditor pertaining to our sewer that they manage for the City, information that is ours to know. They also do not pay the City on time for sewer payments that they have collected.

Please take this information into consideration to help DENY their approval for a water rate increase for the City of Clinton.

Sincerely,

Fred Cox
504 Mayfield Road
Clinton, KY 42031

From: Bruner, Brandon S (PSC) on behalf of PSC-Executive Director
To: [REDACTED]
Subject: KY PSC Utility Inquiry - Case No. 2020-00160
Date: Friday, June 12, 2020 8:09:00 AM
Attachments: image0.png

Raegan And Daniel Muscovalley,

Thank you for your comments on the application of Water Service Corporation of Kentucky. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00160, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00160.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
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Frankfort, KY 40601
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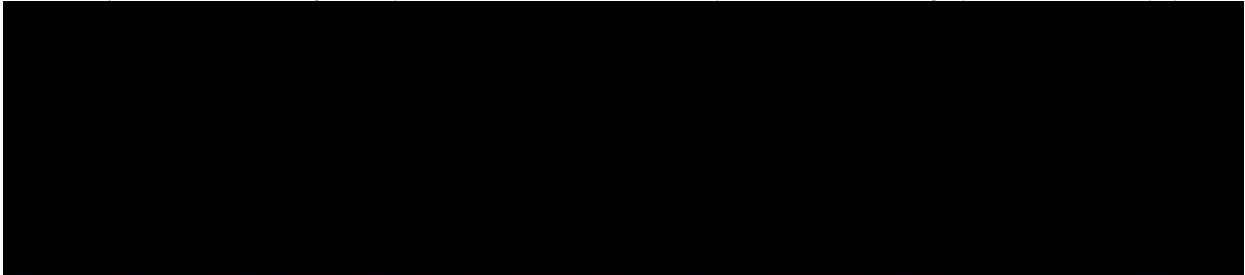
From: PSC - Public Information Officer <PSC.info@ky.gov>
Sent: Thursday, June 11, 2020 8:16 AM
To: PSC-Executive Director <PSCED@ky.gov>
Subject: FW: 2020-00160 Water Rate Increase

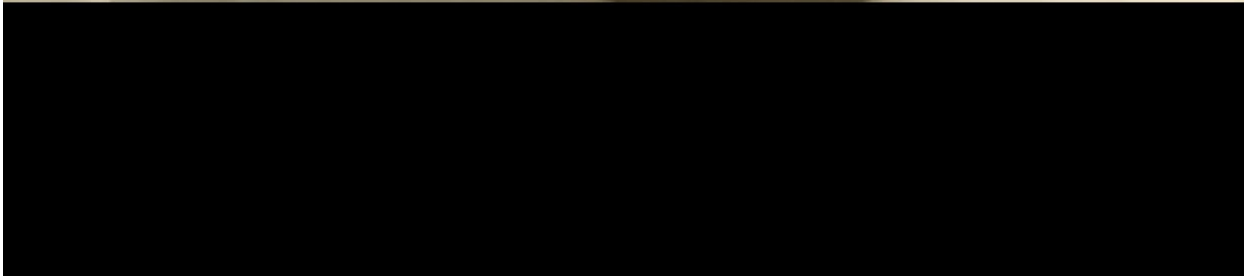
From: Raegan Muscovalley <[REDACTED]>
Sent: Wednesday, June 10, 2020 6:18 PM
To: PSC - Public Information Officer <PSC.info@ky.gov>
Subject: 2020-00160 Water Rate Increase

Raegan And Daniel Muscovalley
535 East clay st
Clinton, KY 42031

Good evening,

We have recently learned of the steep rate increase that has been proposed by Utilities INC. We without a doubt have concerns and feel that it is totally unfair to us the consumer. Not only does it seem unfair but untimely. Everyone in the world is going through this pandemic, together, and it has brought a lot of change and uncertainty. I have witnessed several folks lose jobs in the midst of this, I have been fortunate enough to keep mine for now. It seems like the worst time to drop a rate increase on a community of people who are basically in survival mode. We aren't talking just any rate increase but an astronomical one that will impact anyone's budget significantly. We have lived in Clinton for 3 years and had several issues with our water in that time. We have been told several times that the water company is going to run new, bigger lines that will help prevent the issues that we have. We were told that the water company was close to putting in new flush system for a couple years which they finally did. A handful of times we have dealt with yellow brown water for which we had to call out a technician to flush the lines and get it cleared up. Not only was it an inconvenience to us but to this employee who came out a few of those times at odd hours. Not to say we didn't appreciate what he did but it seems like a rate increase for the quality of water service that we have had is insane. There is also a fire hydrant in plain view from our home that has been out of service for quite some time. It seems like a proposed increase of this magnitude would have brought on some resolution of a-lot of these small issues. Those are just issues we have had, I cannot speak for everyone. I don't want to sound unreasonable but we really feel that this size increase for the quality of water we have is not fair by any means.





Sent from my iPhone

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